RECEPTIONIST

We are recruiting for a Receptionist to deliver high standards of service within this 131 bedrooms, 4-star hotel, creating fantastic memories for our guests. Your role will involve welcoming and rooming guests, dealing with guest enquiries and ensuring guest satisfaction on departure.

You will work as part of an experienced team and will be provided with excellent training and development.  
  
We offer amazing benefits to our team members:   
  
- Very good location with Waitrose walking distance - You can also travel around the whole island by bus for only £1,00!  
- Great Staff accommodation conditions  
- Delicious staff food on duty  
- discounts around some island shops  
- great value health insurance  
- 50% discount on Ferry trips to London, France, Jersey/Channel Islands.  
- The service charge that can give you around£50 extra on top of your salary.  
- We also run our Employee recognition lunch every month where you can earn extra £75,00.  
  
Guernsey is definitely a beautiful island to live in.

**Competencies of a Receptionist:**

* You must be passionate about delivering outstanding hospitality to our guests whilst demonstrating a thorough knowledge of hotel products and services.
* The ability to establish rapport and deliver high standards of service with a genuine and approachable manner is essential.
* Previous experience in a similar environment is desirable.
* In return, you will be rewarded with a fun and engaging environment.

**Hand Picked Hotels** is a collection of 20 country house hotels throughout the United Kingdom and the Channel Islands. With a welcoming and charming service delivered in inspirational surroundings, our guests are encouraged to feel at home, relax, kick off their shoes and indulge!

Our core values are family, initiative, welcoming, individuality, and local engagement - you make it Hand Picked.

Candidates must be eligible to live and work in the UK and Channel Islands.